



AWARDS OF  
*Excellence*

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# HUMAN RESOURCES AWARD

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THE 2018 AWARDS OF EXCELLENCE IS PRESENTED BY:



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## **HUMAN RESOURCES AWARD 2018 AWARDS OF EXCELLENCE**

### **CALL FOR NOMINATIONS AND SUBMISSIONS**

Nominations for the Hotel Association of Canada's (HAC) annual Awards are now open. The Award proudly recognize HAC members\* (individuals, companies or properties) that have demonstrated significant accomplishments, exemplary leadership and tireless commitment to Canada's lodging industry. The Awards of Excellence reward strong standards in the industry that will enable this country to remain competitive. This year's winners will represent some of the finest examples of professionalism, quality and perfection. The Awards of Excellence are chosen by HAC's esteemed Awards Committee.

We encourage your participation and invite you to join us in celebrating the contributions made by your associates and fellow professionals at the HAC Annual Conference at a special evening event on **February 27, 2019**.

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### **INSTRUCTIONS**

- HAC encourages the electronic submission of all nominations and support materials.
- Please email your submissions, marked with the subject line: HAC Awards Submission plus the name of the award category you are submitting to.

Email to: [info@hotelassociation.ca](mailto:info@hotelassociation.ca)

**NOMINATION DEADLINE:**

**NOVEMBER 1, 2018**

## **AWARD DESCRIPTION**

Awarded for programs that develop a human resources culture that attracts, develops and retains highly qualified employees resulting in motivated staff who are able to generate new or repeat business, create goodwill among guests, provide special services and reverse negative public relations situations.

Given to an individual or property who or which, through their actions over an extended period of time, has contributed in a manner beyond the expectation of daily business.

Recognizes an individual, team or property whose human resource practices rank them among the “new generation of leaders” in Canada’s lodging industry.

## **ELIGIBILITY CRITERION**

- Be currently and actively involved in the Canadian lodging industry and member of HAC
- Have demonstrated outstanding leadership, service and exemplary professionalism in and for Canada’s lodging industry.
- Have demonstrated commitment to HR Practices in everyday business practices.
- Initiatives/practices/activities outlined in nomination must have occurred within the 12 months prior to submission date.
- All nomination forms submitted to the committee must bear the signature of a member of the Hotel Association of Canada.
- Self-nominations are accepted.

## NOMINEE FOR HUMAN RESOURCES AWARD

### NOMINEE:

Name: \_\_\_\_\_ Title: \_\_\_\_\_

Property/Company: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_ E-mail: \_\_\_\_\_

### NOMINATED BY:

Name: \_\_\_\_\_ Title: \_\_\_\_\_

Signature: \_\_\_\_\_

Property/Company: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_ E-mail: \_\_\_\_\_

## NOMINATION QUESTIONNAIRE

1. Is the nominee currently a member of the Hotel Association of Canada (HAC)? *(mandatory)*  
Yes \_\_\_ No \_\_\_
2. Is the nominee currently actively involved in the lodging industry in Canada? *(mandatory)*  
Yes \_\_\_ No \_\_\_

If yes, please provide a brief description of how:

3. Provide a brief description of how the nominee has provided outstanding leadership, service and exemplary professionalism in and for Canada's lodging industry in the last calendar year. *(mandatory)*

4. Provide a brief description of how the nominee has demonstrated commitment to HR Practices in everyday business practices in the last calendar year. *(mandatory)*

5. Provide evidence of employee support for the HR leadership, service and professionalism demonstrated by the nominee. *(i.e. employee satisfaction survey results from the last calendar year or letters of support from current employees).*

6. Does the nominee have employee training programs in place?  
Yes \_\_\_ No \_\_\_

If yes, please provide a copy with the application form.

7. Does the nominee support professional development within their organization and/or the industry as a whole?  
Yes \_\_\_ No \_\_\_

If yes, please provide a copy with the training policy and/or a brief description of the nominee's activities.

8. Does the nominee's organization have a benefits package?  
Yes \_\_\_ No \_\_\_

If yes, please provide a copy with the benefits package and/or a brief description of the nominee's activities.

9. How many employees hold or are currently pursuing a professional designation in their area of expertise from a third-party organization?

\_\_\_\_\_ of \_\_\_\_\_ (total number of organization's employee base)

10. Please provide the annual customer satisfaction survey results for the calendar year included in this award process.

11. Has the nominee received similar awards from other organizations/associations in the past?  
Yes \_\_ No \_\_

If yes, please list the award, organization and year awarded: